

Terms of Service

Effective Date: 1 June 2026

Welcome to ED·GRAD GLOBAL ("Company," "we," "our," or "us").

By accessing our website, booking a consultation, submitting information, or using our services, you agree to comply with and be bound by these Terms of Service.

If you do not agree with these Terms, please refrain from using our website or services.

1. About ED·GRAD GLOBAL

ED·GRAD GLOBAL provides services including, but not limited to:

- Career Counselling
- Educational Planning
- Study Abroad Guidance
- University Admissions Support
- Scholarship Guidance
- Visa Assistance and Preparation Support
- Career Assessments and Roadmap Planning
- Institutional Career Guidance Programs

Our services are designed to help students and families make informed academic and career decisions through structured guidance and personalized support.

2. Eligibility

ED·GRAD GLOBAL provides services to students, parents, guardians, and educational institutions.

Students under the age of 18 may use our services only with the knowledge, involvement, and consent of a parent or legal guardian.

By registering for consultations, submitting information, booking appointments, or engaging our services on behalf of a minor, the parent or legal guardian confirms that:

- They have the authority to provide consent for the student.
- The information provided is accurate and complete.

- They understand and agree to these Terms of Service on behalf of the student.
- They consent to the collection and use of the student's information in accordance with our Privacy Policy.

ED·GRAD GLOBAL encourages active parent or guardian participation in significant academic, career, and study abroad decisions involving minors.

3. Nature of Our Services

ED·GRAD GLOBAL provides guidance, counselling, recommendations, assessments, and support based on the information provided by students and families.

Our recommendations are intended to support informed decision-making and should not be interpreted as guarantees of specific outcomes.

All final decisions regarding:

- Academic pathways
- Course selection
- University selection
- Applications
- Admissions
- Scholarships
- Visa applications
- Career choices
- Employment opportunities

remain solely the responsibility of the student and/or parent or guardian.

4. No Guarantee of Outcomes

ED·GRAD GLOBAL does not guarantee:

- Admission to any university, college, or educational institution
- Scholarship awards or financial aid
- Visa approvals

- Internship placements
- Employment opportunities
- Academic performance
- Immigration outcomes
- Specific career outcomes

Admissions, scholarship decisions, visa approvals, and employment opportunities are determined by independent institutions, employers, and government authorities over which ED·GRAD GLOBAL has no control.

Any testimonials, case studies, student success stories, or examples presented on our website are illustrative and should not be interpreted as guarantees of future results.

5. Accuracy of Information

Users are responsible for ensuring that all information provided to ED·GRAD GLOBAL is accurate, complete, and current.

Providing inaccurate, incomplete, or misleading information may affect:

- Counselling outcomes
- University applications
- Scholarship opportunities
- Visa applications
- Overall guidance quality

ED·GRAD GLOBAL shall not be responsible for consequences resulting from inaccurate information provided by users.

6. Consultations and Appointments

Appointments may be scheduled through our website or third-party scheduling platforms such as Cal.com.

Users are responsible for:

- Attending scheduled appointments on time
- Providing accurate contact information

- Informing us of any scheduling changes when possible

ED·GRAD GLOBAL reserves the right to reschedule consultations due to unforeseen circumstances.

Free initial consultations are introductory in nature and do not create any obligation for either party to continue services.

7. Fees and Payments

Certain services may be offered free of charge, including introductory consultations.

Where fees apply:

- Fees will be communicated in advance
- Payment terms will be clearly specified
- Additional services may require separate agreements

Unless otherwise stated in writing, fees paid for completed services are non-refundable.

8. Parent Consent for Minors

Many of our services are designed to support school students who may be under the age of 18.

Where a student is a minor, ED·GRAD GLOBAL may collect educational, academic, counselling, and assessment-related information only with the involvement, authorization, or consent of a parent or legal guardian.

Parents or guardians may request access to, correction of, or deletion of a minor's personal information by contacting us using the details provided below.

We are committed to handling student information responsibly and in accordance with applicable privacy and data protection requirements.

9. Intellectual Property

All content on this website, including but not limited to:

- Text
- Graphics

- Logos
- Branding
- Designs
- Methodologies
- Assessments
- Educational materials
- Reports
- Career planning frameworks

is the property of ED·GRAD GLOBAL and may not be copied, reproduced, distributed, modified, or used without prior written permission.

10. Acceptable Use

Users agree not to:

- Use the website for unlawful purposes
- Attempt unauthorized access to systems or data
- Disrupt website functionality
- Misrepresent their identity
- Submit false or misleading information
- Violate applicable laws or regulations

ED·GRAD GLOBAL reserves the right to restrict or terminate access where misuse is identified.

11. Third-Party Services

Our website may contain links to third-party websites, universities, service providers, payment processors, or scheduling platforms.

ED·GRAD GLOBAL is not responsible for:

- Third-party content
- Third-party policies

- Third-party decisions
- Third-party services
- Availability of third-party websites

Users are encouraged to review the terms and privacy policies of any third-party services they use.

12. Limitation of Liability

To the fullest extent permitted by law, ED·GRAD GLOBAL shall not be liable for any direct, indirect, incidental, consequential, special, or punitive damages arising from:

- Use of our website
- Use of our services
- Reliance on our recommendations
- Admission decisions
- Scholarship outcomes
- Visa outcomes
- Employment outcomes
- Third-party actions or decisions

Users acknowledge that educational and career decisions involve numerous factors beyond the control of ED·GRAD GLOBAL.

13. Privacy

Use of our website and services is also governed by our Privacy Policy.

By using our website or services, users consent to the collection, processing, and use of information as described in our Privacy Policy.

14. Modifications to These Terms

ED·GRAD GLOBAL reserves the right to update or modify these Terms of Service at any time.

Updated versions will be posted on this page with a revised effective date.

Continued use of the website or services following any updates constitutes acceptance of the revised Terms.

15. Governing Law and Jurisdiction

These Terms of Service shall be governed by and interpreted in accordance with the laws of India.

Any disputes arising from or relating to the use of our website or services shall be subject to the exclusive jurisdiction of the competent courts of Chennai, Tamil Nadu, India.

16. Contact Information

If you have any questions regarding these Terms of Service, please contact:

ED·GRAD GLOBAL

Email: info@edgradglobal.com

Phone: +91 99400 40613

We are committed to providing ethical, transparent, and student-focused guidance that empowers students and families to make informed decisions about their future.